```
Subject: RE: an apology
From: Robert Buente </O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=C7B1814176124B59B21D8FDA30E507D8-BBUENTE>
Date: 06/28/2016 09:22 AM
To: Katie Kiefer <katie@southpark.la>, joerank@acajoe.com <joerank@acajoe.com>, Jessica Lall <jessica@southpark.la>
 I'm available
 Bob
 President/CEO
 1010 Development Corporation
 1001 South Hope Street
 Los Angeles, CA 90015
 bbuente@1010dev.org <mailto:bbuente@1010dev.org>
 213-749-0214 x202 (o)
 213-749-3898 (f)
 From: Katie Kiefer [mailto:katie@southpark.la]
Sent: Monday, June 27, 2016 11:06 PM
To: joerank@acajoe.com; Jessica Lall
C:: Robert Buente
Subject: Re: an apology
 Tentatively holding the 9:15A slot for Thursday, July 7. Calendar invite to follow as a placeholder.
 Bob — kindly advise on this timeslot.
 THX.
 Katie Kiefer
 1100 S. Flower St., Suite #3400, Los Angeles, CA 90015
 o. 213 663 1120
From: "joerank@acajoe.com <mailto:joerank@acajoe.com > (joerank@acajoe.com <mailto:joerank@acajoe.com > )
Reply-To: "joerank@acajoe.com <mailto:joerank@acajoe.com > )
Date: Norday. June 27, 2016 at 10:14 PM
Date: Norday. June 27, 2016 at 10:14 PM
Call Toerank@acajoe.com > )
Date: Norday. June 27, 2016 at 10:14 PM
Call Toerank@acajoe.com > )
Date: Norday. June 27, 2016 at 10:14 PM
Call Toerank@acajoe.com > )
Date: Norday. June 27, 2016 at 10:14 PM
Call Toerank@acajoe.com <mailto:joerank@acajoe.com > )
Date: Norday. June 27, 2016 at 10:14 PM
Call Toerank@acajoe.com <mailto:joerank@acajoe.com > )
Date: Norday. June 27, 2016 at 10:14 PM
Call Toerank@acajoe.com <mailto:joerank@acajoe.com > )
Date: Norday. June 27, 2016 at 10:14 PM
Call Toerank@acajoe.com <mailto:joerank@acajoe.com > )
Date: Norday. June 27, 2016 at 10:14 PM
Call Toerank@acajoe.com <mailto:joerank@acajoe.com > )
Date: Norday. June 27, 2016 at 10:14 PM
Call Toerank@acajoe.com <mailto:joerank@acajoe.com > )
Date: Norday. June 27, 2016 at 10:14 PM
Call Toerank@acajoe.com <mailto:joerank@acajoe.com > )
Date: Norday. June 27, 2016 at 10:14 PM
Call Toerank@acajoe.com <mailto:joerank@acajoe.com > )
Date: Norday. June 27, 2016 at 10:14 PM
Call Toerank@acajoe.com <mailto:joerank@acajoe.com > )
Date: Norday. June 27, 2016 at 10:14 PM
Call Toerank@acajoe.com <mailto:joerank@acajoe.com > )
Date: Norday. June 27, 2016 at 10:14 PM
Call Toerank@acajoe.com > )
Date: Norday. June 27, 2016 at 10:14 PM
Call Toerank@acajoe.com > )
Date: Norday. June 27, 2016 at 10:14 PM
Call Toerank@acajoe.com > )
Date: Norday. June 27, 2016 at 10:14 PM
Call Toerank@acajoe.com > )
Date: Norday. June 27, 2016 at 10:14 PM
Call Toerank@acajoe.com > )
Date: Norday. June 27, 2016 at 10:14 PM
Call Toerank@acajoe.com > )
Date: Norday. June 27, 2016 at 10:14 PM
Call Toerank@acajoe.com > )
Date: Norday. June 27, 2016 at 10:14 PM
Call Toerank@acajoe.com > )
Date: Norday. June 27, 2016 at 10:14 PM
Call Toerank@acajoe.com > )
Date: Norday. June 27, 2016 at 10:14 PM
Call Toerank@acajoe.com > )
Date:
 Yes, thanks.
 Sent via BlackBerry by AT&T
 From: Jessica Lall <jessica@southpark.la <mailto:jessica@southpark.la> >
 Date: Tue, 28 Jun 2016 03:10:10 +0000
 \textbf{To: Joe Rank} \\ \underbrace{\  \  \text{Joerank@acajoe.com} } \\ \underbrace{\  \  \  } \\ \underbrace{\  \  \text{-mailto:joerank@acajoe.com} } \\ \end{aligned} \\ \textbf{>: Katie Kiefer} \\ \underbrace{\  \  \text{Katie@southpark.la} } \\ \underbrace{\  \  } \\ \underbrace{\  \  \text{-mailto:katie@southpark.la} } \\ \textbf{>: Natie Kiefer} \\ \textbf{>: Natie Kiefe
 {\tt Cc: \ Bob \ Buente<} \underline{\tt bbuente@1010dev.org} \ \underline{\tt <mailto:bbuente@1010dev.org>} \ {\tt >}
 Subject: Re: an apology
 No problem.
 I can do Thursday at 9:15/30a - does that work?
 Jessica Lall
 1100 S. Flower St., Suite #3400, Los Angeles, CA 90015
 o. 213 663 1112
 c. 213 820 0837
 24/7: 866 560 9346
 From: Joe Rank <<u>joerank@acajoe.com <mailto:joerank@acajoe.com</u> > Date: Monday, June 27, 2016 at 12:55 FM
To: Jessica Lall <<u>jessica@southpark.la</u> <mailto:jessica@southpark.la> >, Katie Kiefer <<u>katie@southpark.la</u> <mailto:katie@southpark.la> > Cc: Bob Buente <<u>bbuntent@9100ev.org</u> <mailto:bbunte@1010ev.org > Subject: RE: an apology
  Jessica...sorry, things have piled up and I can't do this week. How about Wednesday, Thursday or Friday at 9AM next week?
 Best
 Joe
 President
```

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Aca Design Inc.
 110 East Ninth Street, Suite #C1179
 Los Angeles, CA 90079
 Tel: (213) 239-0451
 Email: joerank@acajoe.com <mailto:joerank@acajoe.com>
 Website: www.acajoe.com <http://www.acajoe.com/>
 Facebook: www.facebook.com/acajoe1972 <a href="http://www.facebook.com/acajoe1972">http://www.facebook.com/acajoe1972</a>
 Twitter: www.twitter.com/acajoe1972 <a href="http://www.twitter.com/acajoe1972">http://www.twitter.com/acajoe1972</a>
 From: Jessica Lall [mailto:jessica@southpark.la]
Sent: Monday, June 27, 2016 9:18 AM
To: Joe Rank; Katie Kiefer
Cc: Bob Buente
Subject: Re: an apology
 How does Wed at 10a look? The LACC mtg was postponed.
 1100 S. Flower St., Suite #3400, Los Angeles, CA 90015
 o. 213 663 1112
 c. 213 820 0837
From: "joerank@acajoe.com <mailto:joerank@acajoe.com> " <joerank@acajoe.com <mailto:joerank@acajoe.com> >
Reply-To: "joerank@acajoe.com <mailto:joerank@acajoe.com> >
Date: Friday, June 24, 2016 at 4:16 PM
To: Katic Kater <a href="https://doi.org/doi.org/doi.org/doi.org/doi.org/doi.org/doi.org/doi.org/doi.org/doi.org/doi.org/doi.org/doi.org/doi.org/doi.org/doi.org/doi.org/doi.org/doi.org/doi.org/doi.org/doi.org/doi.org/doi.org/doi.org/doi.org/doi.org/doi.org/doi.org/doi.org/doi.org/doi.org/doi.org/doi.org/doi.org/doi.org/doi.org/doi.org/doi.org/doi.org/doi.org/doi.org/doi.org/doi.org/doi.org/doi.org/doi.org/doi.org/doi.org/doi.org/doi.org/doi.org/doi.org/doi.org/doi.org/doi.org/doi.org/doi.org/doi.org/doi.org/doi.org/doi.org/doi.org/doi.org/doi.org/doi.org/doi.org/doi.org/doi.org/doi.org/doi.org/doi.org/doi.org/doi.org/doi.org/doi.org/doi.org/doi.org/doi.org/doi.org/doi.org/doi.org/doi.org/doi.org/doi.org/doi.org/doi.org/doi.org/doi.org/doi.org/doi.org/doi.org/doi.org/doi.org/doi.org/doi.org/doi.org/doi.org/doi.org/doi.org/doi.org/doi.org/doi.org/doi.org/doi.org/doi.org/doi.org/doi.org/doi.org/doi.org/doi.org/doi.org/doi.org/doi.org/doi.org/doi.org/doi.org/doi.org/doi.org/doi.org/doi.org/doi.org/doi.org/doi.org/doi.org/doi.org/doi.org/doi.org/doi.org/doi.org/doi.org/doi.org/doi.org/doi.org/doi.org/doi.org/doi.org/doi.org/doi.org/doi.org/doi.org/doi.org/doi.org/doi.org/doi.org/doi.org/doi.org/doi.org/doi.org/doi.org/doi.org/doi.org/doi.org/doi.org/doi.org/doi.org/doi.org/doi.org/doi.org/doi.org/doi.org/doi.org/doi.org/doi.org/doi.org/doi.org/doi.org/doi.org/doi.org/doi.org/doi.org/doi.org/doi.org/doi.org/doi.org/doi.org/doi.org/doi.org/doi.org/doi.org/doi.org/doi.org/doi.org/doi.org/doi.org/doi.org/doi.org/doi.org/doi.org/doi.org/doi.org/doi.org/doi.org/doi.org/doi.org/doi.org/doi.org/doi.org/doi.org/doi.org/doi.org/doi.org/doi.org/doi.org/doi.org/doi.org/doi.org/doi.org/doi.org/doi.org/doi.org/doi.org/doi.org/doi.org/doi.org/doi.org/doi.org/doi.org/doi.org/doi.org/doi.org/doi.org/doi.org/doi.org/doi.org/doi.org/
 Sorry, everybody. I've got to accompany my wife to the airport Thursday A.M to retrieve her niece from Mexico City. Can we consult our calendars Monday AM and reset for the following week?
Have a nice weekend.
Joe
 Sent via BlackBerry by AT&T
 From: Katie Kiefer < katie@southpark.la < mailto:katie@southpark.la> >
 Date: Fri. 24 Jun 2016 21:29:47 +0000
  To: Joe Rank<<u>joerank@acajoe.com</u> <a href="mailto:joerank@acajoe.com"> To: Joe Rank</a> <a href="mailt
 Cc: Bob Buente<bbuente@1010dev.org <mailto:bbuente@1010dev.org> >
 Subject: Re: an apology
 Thursday, either time works well for me.
 {\sf Bob-let} us know if Thursday works well and what time works best for you.
 1100 S. Flower St., Suite #3400, Los Angeles, CA 90015
 o. 213 663 1120
 24/7: 866 560 9346
 From: Joe Rank <joerank@acajoe.com <pre>-mailto:joerank@acajoe.com > Date: Friday, June 24, 7016 at 11:27 7M
To: Jessica Lall <jessica@acuthpark.la = mailto:jessica@acuthpark.la> CC: Bob Buente -bbuente@1010dev.org -mailto:bbuente@1010dev.org > SPBIO <katie@southpark.la </pre>
-mailto:katie@southpark.la > Subject: RC: an apology
  Yes for me. Pls advise exact time.
 From: Jessica Lall [mailto:jessica@southpark.la]
Sent: Friday, June 24, 2016 11:23 AM
To: Joe Rank -jeeran@kacajc.com =mailto:jeeran@kacajcc.com>
To: Joe Rank -jeeran@kacajc.com =mailto:jeeran@kacajcc.com>>
Cc: Bob Buente <bheerteau@filedev.org =mailto:bbuente@filedev.org>>; Katie Kiefer <katie@southpark.la =mailto:katie@southpark.la>>
Subject: Re: an apology
 I apologize but I have an 8:39a mtg that I need to be at next Wed., followed by a 10a.
 Can we look at Thursday - either 9 or 10:30a?
 Jessica Lall
 South Park BID
 1100 S. Flower St., Suite #3400, Los Angeles, CA 90015
```

```
o. 213 663 1112
 24/7: 866 560 9346
 From: Joe Rank <<u>joerank@acajoe.com <mailto:joerank@acajoe.com ></u>
Date: Hursday, June 23, 2016 at 12:56 PM
To: Jessica Lall <<u>jessicalsouthpark.ia <mailto:jessica@southpark.la ></u>
Cc: Bob Buente <a href="https://doi.org/10.1006/en-10.1006/en-10.1006/en-10.1006/en-10.1006/en-10.1006/en-10.1006/en-10.1006/en-10.1006/en-10.1006/en-10.1006/en-10.1006/en-10.1006/en-10.1006/en-10.1006/en-10.1006/en-10.1006/en-10.1006/en-10.1006/en-10.1006/en-10.1006/en-10.1006/en-10.1006/en-10.1006/en-10.1006/en-10.1006/en-10.1006/en-10.1006/en-10.1006/en-10.1006/en-10.1006/en-10.1006/en-10.1006/en-10.1006/en-10.1006/en-10.1006/en-10.1006/en-10.1006/en-10.1006/en-10.1006/en-10.1006/en-10.1006/en-10.1006/en-10.1006/en-10.1006/en-10.1006/en-10.1006/en-10.1006/en-10.1006/en-10.1006/en-10.1006/en-10.1006/en-10.1006/en-10.1006/en-10.1006/en-10.1006/en-10.1006/en-10.1006/en-10.1006/en-10.1006/en-10.1006/en-10.1006/en-10.1006/en-10.1006/en-10.1006/en-10.1006/en-10.1006/en-10.1006/en-10.1006/en-10.1006/en-10.1006/en-10.1006/en-10.1006/en-10.1006/en-10.1006/en-10.1006/en-10.1006/en-10.1006/en-10.1006/en-10.1006/en-10.1006/en-10.1006/en-10.1006/en-10.1006/en-10.1006/en-10.1006/en-10.1006/en-10.1006/en-10.1006/en-10.1006/en-10.1006/en-10.1006/en-10.1006/en-10.1006/en-10.1006/en-10.1006/en-10.1006/en-10.1006/en-10.1006/en-10.1006/en-10.1006/en-10.1006/en-10.1006/en-10.1006/en-10.1006/en-10.1006/en-10.1006/en-10.1006/en-10.1006/en-10.1006/en-10.1006/en-10.1006/en-10.1006/en-10.1006/en-10.1006/en-10.1006/en-10.1006/en-10.1006/en-10.1006/en-10.1006/en-10.1006/en-10.1006/en-10.1006/en-10.1006/en-10.1006/en-10.1006/en-10.1006/en-10.1006/en-10.1006/en-10.1006/en-10.1006/en-10.1006/en-10.1006/en-10.1006/en-10.1006/en-10.1006/en-10.1006/en-10.1006/en-10.1006/en-10.1006/en-10.1006/en-10.1006/en-10.1006/en-10.1006/en-10.1006/en-10.1006/en-10.1006/en-10.1006/en-10.1006/en-10.1006/en-10.1006/en-10.1006/en-10.1006/en-10.1006/en-10.1006/en-10.1006/en-10.1006/en-10.1006/en-10.1006/en-10.1006/en-10.1006/en-10.1006/en-10.1006/en-10.1006/en-10.1006/en-10.1006/en-1
 Works for me.
 Thanks.
 Office # is 213 239 0451
 From: Jessica Lall [mailto:jessica@southpark.la]
Sent: Thursday, June 23, 2016 12:53 PP
To: Joe Rank <a href="mailto:jeerank@acajoe.com">joerank@acajoe.com</a> >
To: Joe Rank <a href="mailto:jeerank@acajoe.com">joerank@acajoe.com</a> >
Cc: Bob Buente <a href="mailto:down.org">down.org</a> <a href="mailto:jeerank@acajoe.com">joerank@acajoe.com</a> >
Subject: Re: an apology
Subject: Re: an apology
 Sorry — getting mixed up.
 I can do Wedneday btw 9-10a.
 Jessica Lall
 1100 S. Flower St., Suite #3400, Los Angeles, CA 90015
 o. 213 663 1112
 c. 213 820 0837
 From: Jessica Lall <|essica@southpark.la <mailto:jessica@southpark.la> >
Date: Thursday, June 23, 2016 at 12:47 PM
To: Joe Rank <|joerank@acajec.com **sailto:jeerank@acajec.com> >
To: Joe Rank <|joerank@acajec.com **sailto:jeerank@acajec.com> >, Katie Kiefer <katie@southpark.la <mailto:katie@southpark.la> >
Subject: Re: an apology

To: A service of the service of 
 I can do Tuesday btw 9-10a - does that work? If not, we'll have to look to after the 4th.
 South Park BID
 1100 S. Flower St., Suite #3400, Los Angeles, CA 90015
 o. 213 663 1112
 c. 213 820 0837
 From: Joe Rank <joerank@acajoe.com <pre><mailto:joerank@acajoe.com> > Date: Thursday, June 23, 2016 at 12:46 PM
To: Jassica Lall 
To: Jassica Lall 
Subject: RE: an apology
 Jessica...Wednesday or Thursday AM next week would be much better for me
 Or we can go to a morning the following week.
 Thanks.
 Joe
From: Jessica Lall [mailto:jessica@southpark.la]
Sent: Thursday, June 23, 2016 12:39 PM
To: Joe Rank *joerank@acajoe.com *mailto:joerank@acajoe.com >
CC: Bob Duente obbuente@1010dev.org <mailto:bbuente@1010dev.org >; Katie Kiefer <katie@southpark.la <mailto:katie@southpark.la >
Subject: Re: an apology
 How does next Thursday afternoon look for everyone? Sometime btw 2:30-4:30p?
 Jessica Lall
 1100 S. Flower St., Suite #3400, Los Angeles, CA 90015
 o. 213 663 1112
 24/7: 866 560 9346
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From: Joe Rank < joerank@acajoe.com <a initio:joerank@acajoe.com > Date: Hhursday, June 23, 2816 at 12:80 PM
To: Jessica Lall <jessica@southpark.la <a initio:jessica@southpark.la <a init
                                                                                          silto:jessica@southpark.la> >
to:bbuente@1010dev.org> >, Katie Kiefer <katie@southpark.la <mailto:katie@southpark.la> >
Thanks, Jessica, I look forward to the call.
From: Jessica Lall [mailto:jessica@southpark.la]
Sent: Thursday, June 23, 2016 7:16 AM
To: Joe Rank <joerank@acajec.com = amilto:joerank@acajec.com >
Cc: Bob Buente <buomtenteng010dev.org <pre>cmailto:bbuente01010dev.org >; Katie Kiefer <katie@southpark.la <mailto:katie@southpark.la >
Subject: Re: an apology
Hi loe -
I think we should probably schedule a phone call next week to discuss more specifically what you care referring to - this is the first time in my 3.5 years here that I'm hearing that folks don't think they are getting their money's worth (excluding disagreements around The Spot). Most of our resources (both admin time and clean)safe sources) are actually dedicated to serving the condo region in South Park.
I'm attaching our Management District Plan — which clearly outlines: where are money comes from, what we MUST do and where we must spend our time. We cannot deviate from this more than 1% and we much report quarterly to the City—it is our quiding document.
You will notice that while the bulk of our money comes from AEG, the Hospital, LACC, the majority of our resources are REQUIRED to be spent in Zone 4 - which is where the condos are located
If you have strong feelings about this, I am going to suggest you join our BID Renewal Steering Taskforce — which will be meeting sometime in July. This is where we will review the MDP and decide what changes need to be made going in to our renewal for 2018.
I'm also copying our Board Treasurer, Bob Buente, and Operations Manager, Katie Kiefer, who should also participate in the call next week and ongoing discussions.
lessica Lall
1100 S. Flower St., Suite #3400, Los Angeles, CA 90015
c. 213 820 0837
From: Joe Rank <<u>joerank@acajoe.com</u> <<u>mailto:joerank@acajoe.com</u> > Date: Monday, June 20, 2016 at 9:47 AM
To: Jessica Lall <<u>jessica@southpark.la</u> <<u>mailto:jessica@southpark.</u>Subject: RE: an apology
                                                                     oark.la <mailto:jessica@southpark.la> >
Jessica...I'm really sorry for saying what I did about transparency. To the contrary, you've been very sharing and replying to all my pestering
Myself and other owners are frustrated because we feel that we're paying too much for what we're receiving. We feel more attention needs to be given to the residential credentials of South Park, and in particular the three oldest towers that account for % of your revenue.
I'd like our relationship to become very positive and share some ideas when you have the time.
Best regards.
Joe . See you Thursday. No suit.
From: Joe Rank
Sent: Friday, June 10, 2016 9:30 AM
To: 'Jessica Lall' <<u>jessica@southpark.la</u> <<u>mailto:jessica@southpark.la</u> >
Subject: RE: South Park Meeting; 6/1/16
The lack of transparency is worrisome; especially when the issues are so important. You know I'm not in agreement with the mural painting going on (a new one seems to pop up every week); we're looking more and more like Venice Beach The beautification committee meeting would have provided an opportunity to learn more about the BID's plans in this area. I do hope you'll forward me the minutes of the meeting.
What are the latest developments with this idea?
Thanks for your responses.
P.S. Sauli said he'd love to have the project on his end of Hope
Best regards,
 From: Jessica Lall [mailto:jessica@southpark.la]
Sent: Thursday, June 09, 2016 8:23 PM
 To: Joe Rank <jorank@acajoe.com <mailto:joerank@acajoe.com> >
Subject: Re: South Park Meeting; 6/1/16
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Hey Joe -
 No worries — I was just driving and thought it would be easier to talk…
 OK — SO_regarding your emails_ Constant contact (the company we use for eblasts) was showing that our eblasts to you were "sent" to your exact email address. When I saw your last email, I had Laronnia call them to see what was going on. Essentially, there was a "block" on your email address - and when they looked in to it it was ted to an old email address of yours. Long story short — we were sending you the emails, but they were not being "received" in to your inbox. Constant Contact was the only one who could "onlook" the emails — so from this point you should be receiving ALL of them @ And there are many! Sorry about that — I haven't experienced this in my 3+ years there.
  Regarding LUMA management sending the emails to your building — my suggestion is to speak with them about it. They are definitely receiving the emails — the email that you received the day of (6/2) was sent on 6/1 as you can see. You also saw the email I forwarded you that went out on 5/18, which was sent to them. Francis is now re-subscribed, so he should be starting to receive again.
  That all being said — moving forward, you shouldn't need anything from anyone since you will be getting them directly. We do send a lot of emails for our mtgs (as you will soon see) — and don't expect people to log on our website every time. I also think I sent you the full list for the year, so you should def be set.
 Let me know if you have questions! Have a great weekend.
 South Park BID
 1100 S. Flower St., Suite #3400, Los Angeles, CA 90015
 o. 213 663 1112
 c. 213 820 0837
 24/7: 866 560 9346
From: "joerank@acajoe.com <mailto:joerank@acajoe.com> " <joerank@acajoe.com <mailto:joerank@acajoe.com> >
Reply-To: "joerank@acajoe.com <mailto:joerank@acajoe.com> >
Date: Thursday, June 9, 2016 at 4:23 PM
To: Jessica Lall <joerank@acajoe.com <mailto:joerank@acajoe.com> >
C: Joe Rank <joerank@acajoe.com <mailto:joerank@acajoe.com> >
Subject: Re: South Park Meeting: 6/1/16
 Jess...sorry, can't now. Can I call you tomorrow? Thanks
 Sent via BlackBerry by AT&T
 From: Jessica Lall <jessica@southpark.la <mailto:jessica@southpark.la> >
 Date: Thu, 9 Jun 2016 23:06:58 +0000
 To: joerank@acajoe.com<joerank@acajoe.com <mailto:joerank@acajoe.com%3cjoerank@acajoe.com> >
 Subject: Re: South Park Meeting; 6/1/16
 Joe - call my cell below I you can. Need just 5min.
 Thanks.
  Jessica Lall
 South Park BID
 Office: 213-663-1112
 Cell: 213-820-0837
 Please note our new address:
 1100 Flower Street, Suite 3400
 Los Angeles, CA 90015
 Sent from my iPhone
                            Jessica..I received notice of the last meeting from LUMA, the day after the meeting. I have checked my spam folder and have not received notices from the BID. I didn't think I have to check your website for meeting notices. I thought the BID was responsible for notifying the stakeholders. Regards Joe
  On Jun 9, 2016, at 3:58 PM, "joerank@acajoe.com <mailto:joerank@acajoe.com> " <joerank@acajoe.com <mailto:joerank@acajoe.com> > wrote:
                          Sent via BlackBerry by AT&T
                          From: Jessica Lall <jessica@southpark.la <mailto:jessica@southpark.la> >
                          Date: Thu, 9 Jun 2016 22:39:08 +0000
                           \textbf{To: } \underline{joerank@acajoe.com} \underline{\ \ } \underline{\ \ } \underline{\ \ } \underline{\ \ \ } \underline{\ \ \ } \underline{\ \ } \underline{\ \ \ \ } \underline{\ \ \ \ } \underline{\ \ \ } \underline{\ \ \ \ \ } \underline{\ \ \ \ \ \ } \underline{\ \ \ \ \ \ } \underline{\ \ \ \ \ \ } \underline{\ \ \ \ \ } \underline{\ \ \ \ \ } \underline{\ \ \ \ \ \ } \underline{\ \ \ \ \ \ } \underline{\ \ \ \ \ } \underline{\ \ \ \ \ } \underline{\ \ \ \ \ \ } \underline{\ \ \ \ \ } \underline{\ \ \ \ } \underline{\ \ \ \ \ } \underline{\ \ \ \ \ } \underline{\ \ \ \ \ \ \ } \underline{\ \ \ \ \ \ } \underline{\ \ \ \ \ } \underline{\ \ \ \ \ } \underline{\ \ \ \ \ } \underline{\ \ \ \ } \underline{\ \ \ \ \ } \underline{\ 
                          Cc: Laronnia Jupiter<<u>laronnia@southpark.la</u> <a href="mailto:laronnia@southpark.la"><a href="mailto:laronnia."><a href="mailto:laronnia.">
                          Subject: Re: South Park Meeting; 6/1/16
                          Francis had actually "unsubscribed" from receiving our notices — as was previously stated. He has since resubscribed and should be receiving them.
   Our database also reflects that you are receiving our notices — judging that you received the 2 day notice, you are definitely on the email distribution for receiving all mtg notices — we also confirmed that. If for some reason, you aren't receiving all of them — you may want to check your spam/junk folder.
                           As I also mentioned, our mtgs are all publicized a year in advance on our website and 2/1 month advance on our newsletter blast. Our records show that you are receiving those notices as well.
                           Thanks.
                           Jessica Lall
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1100 S. Flower St., Suite #3400, Los Angeles, CA 90015
              c. 213 820 0837
               24/7: 866 560 9346
               From: "joerank@acajoe.com <mailto:joerank@acajoe.com < <inderank@acajoe.com </td>
" <|oerank@acajoe.com </td>
" <|oerank@acajoe.com </td>
> Reply-To: "joerank@acajoe.com <mailto:joerank@acajoe.com <
               Thanks, Laronnia. The LUMA HOA manager Francis Langlois has also not received notices. Is that issue also being resolved? We hope to receive minutes soon for the last meeting of which we were not informed. Thank you Joe Rank Joe
              Date: Thu, 9 Jun 2016 21:17:47 +0000
               To: Joe Rank<joerank@acajoe.com <mailto:joerank@acajoe.com> >
              Subject: RE: South Park Meeting: 6/1/16
              I contacted our service provider they have corrected the issue with the emails bouncing back. Going forward you will receive all notifications that are sent out. Thank You.
              Laronnia Jupiter
              South Park BID
               Please note change of address:
               1100 S. Flower St., Suite #3400, Los Angeles, CA 90015
               24/7: 866 560 9346
               From: Laronnia Jupiter
Sent: Friday, June 03, 2016 4:28 PM
To: Joe Rank
Subject: RE: South Park Meeting; 6/1/16
After looking into the matter, the software confirms the emails were sent out on 5/18. Thank you for bringing this to our attention, it looks as if the email notifications are bouncing back. I will contact our service provider on why this is happening and what can be done to solve the issue.
 With regards to Francis, he was listed unsubscribed from all notices and that would be the reasoning to why he didn't receive the notification on 5/18 that was sent out. Francis was added back today to all notifications, going forward he should receive all notifications that are sent out.
              Laronnia Jupiter
              South Park BID
               Please note change of address:
              1100 S. Flower St., Suite #3400, Los Angeles, CA 90015
               24/7: 866 560 9346
               From: joerank@acajoe.com smallto:joerank@acajoe.com
[mailto:joerank@acajoe.com]
Sent: Friday, June 03, 2016 3:54 PM
To: Laronnia Jupiter
Cc: Joe Rank
Subject: Re: South Park Meeting; 6/1/16
               Hello Laronnia,
I did not receive your May 19 notification of the BID meeting on June 1st. Can you confirm it was sent?
Also, can you confirm that LUMA received the notice? They must have, since they received your notice on May 31st of the June 1st meeting.
Francis has confirmed that he didn't personally receive it, but wouldn't you have sent to LUMA?
Francis hasn't been able to find it.
Thank you.
Joe Pank
               Sent via BlackBerry by AT&T
               \label{laronnia} From: \ Laronnia \ Jupiter < \underline{laronnia@southpark.la} \ \underline{< mailto: laronnia@southpark.la>} > \\
               Date: Fri. 3 Jun 2016 19:36:32 +0000
               Cc: Francis Langlois<flanglois@actionlife.com <mailto:flanglois@actionlife.com >; Laura Hill<laura@southpark.la <mailto:laura@southpark.la> >
              Subject: RE: South Park Meeting; 6/1/16
               Yes, Joe is signed up and receives Board meetings, all committee, and newsletter notifications. However, Francis your contact information was unsubscribed would you like to be added again?
              Laronnia Jupiter
               Please note change of address:
              1100 S. Flower St., Suite #3400, Los Angeles, CA 90015
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From: Jessica Lall
Sent: Friday, June 03, 2016 10:51 AM
To: Joe Rank
Cc: Francis Langlois; Laura Hill; Laronnia Jupiter
Subject: Re: South Park Meeting; 6/1/16
            Joe - All of our mtgs fall on the same day/time of month - pls find attached list of all mtg dates for 2016. People who have signed up or requested to receive blasts receive them.
            Can you pls check to see if Joe and Francis are on the SOBO email distribution?
            Minutes are still be finalized.
            Jessica Lall
            South Park BID
            Please note change of address:
            1100 S. Flower St., Suite #3400, Los Angeles, CA 90015
           o. 213 663 1112
           c. 213 820 0837
           24/7: 866 560 9346
            From: Joe Rank <joerank@acajoe.com <mailto:joerank@acajoe.com >>
Date: Friday, June 3, 2016 at 10:43 AM
To: Jessica Latl <jessica@bouthpark.la >>
To: Jessica Latl <jessica@bouthpark.la >>
Cc: Francis Langlois <flamplois@actionlife.com <mailto:jessica@bouthpark.la> >
Subject: RE: South Park Meeting; 67/16
            Jessica..was Luma or I sent a 3 week target email blast and a 2-3 day notice?
            Are minutes of the meeting available?
            From: Jessica Lall [mailto:jessica@southpark.la]
Sent: Friday, June 03, 2016 10:34 AM
To: Joe Rank
Cc: Francis Langlois; Laura Hill
Subject: Re: South Park Meeting; 6/1/16
Our meetings are publicized a year in advance, then with a 3-week target email blast, and then a 2-3 day notice. They are also publicized a month to two months in advance in our newsletters, social media and on our calendar on our website a year out—within a month on the home page.
           I hope this helps.
            Jessica Lall
           South Park BID
            Please note change of address:
           1100 S. Flower St., Suite #3400, Los Angeles, CA 90015
           o. 213 663 1112
           c. 213 820 0837
           24/7: 866 560 9346
            From: Joe Rank <<u>joerank@acajoe.com</u> <a href="mailto:joerank@acajoe.com">mailto:joerank@acajoe.com">mailto:joerank@acajoe.com</a> > Date: Friday, June 3, 2016 at 10:32 AM To: Jessica Lall <<u>jesicajoeouthpark.la</u> * amilto:jessica@southpark.la > Cc: Francis Langlois <a href="mailto:flanglois@actionlife.com">flanglois@actionlife.com</a> > Sudject: HN: South Park Meeting; 67/16
            Hi Jessica,
            Shouldn't the stakeholders get reasonable prior notice of these meetings?
            Best regards
            Aca Design Inc.
           110 East Ninth Street, Suite #C1179
           Los Angeles, CA 90079
           Tel: (213)239-0451
           Fax: (213)239-9128
           E-mail: joerank@acajoe.com <mailto:joerank@acajoe.com>
Website: www.acajoe.com <http://www.acajoe.com/>
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From: Hermin Julian [mailto:hjulian@actionlife.com]
Sent: Thursday, June 02, 2016 4:43 PM
Subject: South Park Meeting; 6/1/16
                                <image001.jpg>
 <image002.jpg>
 <imgee83.jpp> <a href="http://r28.rs6.net"><a href="http://r28.rs6.net</a>
/http://r28.rs6.net
/h
SOUTH PARK BID MEETING NOTICE
  South Park BID Operations & Enhanced Beautification Committee Meeting Wednesday, June 1, 2016, 9:30 AM - 11:00 AM
 South Park Business Improvement District Office
1100 South Flower Street, Suite 3400, Los Angeles, CA 90015
 Metered parking is available along Hope St.
Valet parking is available at The Palms for $25/day.
Structure parking available at Hope/llth.
<image004.jpg>
 Please RSVP to the South Park BID Operations & Enhanced Beautification Committee (SOBO/EBO), a Board sub-committee open to the public that provides guidance to the full Board of Directors on the matters relating to our clean and safe services.
  This committee is open to the public, and meets on the 2nd Wednesday of even months.
Chair: Bob Buente, 1010 Development Corp.
 For the agenda, click here <a href="http://r28.rs6.net/tn.jsp?f=081NjH9rmTLx8j0MMbrzjKqIRGSDvj6sZTAGyVisAAbulKe79gt]RxdetDzmxNkxFeuHlbbqGJNCOP rAl3Rb2YdEmMusjhRRa-57xx79mHYpkTHDdhPHmycxNlrENdf3dvUnka5QoheNrEzvQAe54CurtVHw-uVMSa12jJGULQucbvY957-uaeAMLBquboBHNTZ-uKB1FIRIGDPDmST-fLYEFERGJ3bAUXgGYSZAGVUTCFKSCRSYTYPKC3GRNTYPKQASTAUZPWQDMSxcmuq0dmY1KfZ_c50M4XGF9Z3A4KbYheUPZyUZJUJYjMaajqeETFgsogWcVu55zq7qcYlLhx89isPQQ970X63bAmsiBD51X-57hhylNDilgtReNdWsAceCMQNHSUSSQD0JUSDS-KTKRTQD0JUSDS-KTKRTQDM-MHDF735THAUCDF0TPZ5ZAGW-6Ch-96hryflTyUSQD0JUSD-KTKRTQD0JUSDS-KTKRTQD0JUSDS-KTKRTQD0JUSDS-KTKRTQD0JUSDS-KTKRTQD0JUSDS-KTKRTQD0JUSDS-KTKRTQD0JUSDS-KTKRTQD0JUSDS-KTKRTQD0JUSDS-KTKRTQD0JUSDS-KTKRTQD0JUSDS-KTKRTQD0JUSDS-KTKRTQD0JUSDS-KTKRTQD0JUSDS-KTKRTQD0JUSDS-KTKRTQD0JUSDS-KTKRTQD0JUSDS-KTKRTQD0JUSDS-KTKRTQD0JUSDS-KTKRTQD0JUSDS-KTKRTQD0JUSDS-KTKRTQD0JUSDS-KTKRTQD0JUSDS-KTKRTQD0JUSDS-KTKRTQD0JUSDS-KTKRTQD0JUSDS-KTKRTQD0JUSDS-KTKRTQD0JUSDS-KTKRTQD0JUSDS-KTKRTQD0JUSDS-KTKRTQD0JUSDS-KTKRTQD0JUSDS-KTKRTQD0JUSDS-KTKRTQD0JUSDS-KTKRTQD0JUSDS-KTKRTQD0JUSDS-KTKRTQD0JUSDS-KTKRTQD0JUSDS-KTKRTQD0JUSDS-KTKRTQD0JUSDS-KTKRTQD0JUSDS-KTKRTQD0JUSDS-KTKRTQD0JUSDS-KTKRTQD0JUSDS-KTKRTQD0JUSDS-KTKRTQD0JUSDS-KTKRTQD0JUSDS-KTKRTQD0JUSDS-KTKRTQD0JUSDS-KTKRTQD0JUSDS-KTKRTQD0JUSDS-KTKRTQD0JUSDS-KTKRTQD0JUSDS-KTKRTQD0JUSDS-KTKRTQD0JUSDS-KTKRTQD0JUSDS-KTKRTQD0JUSDS-KTKRTQD0JUSDS-KTKRTQD0JUSDS-KTKRTQD0JUSD-KTKRTQD0JUSD-KTKRTQD0JUSD-KTKRTQD0JUSD-KTKRTQD0JUSD-KTKRTQD0JUSD-KTKRTQD0JUSD-KTKRTQD0JUSD-KTKRTQD0JUSD-KTKRTQD0JUSD-KTKRTQD0JUSD-KTKRTQD0JUSD-KTKRTQD0JUSD-KTKRTQD0JUSD-KTKRTQD0JUSD-KTKRTQD0JUSD-KTKRTQD0JUSD-KTKRTQD0JUSD-KTKRTQD0JUSD-KTKRTQD0JUSD-KTKRTQD0JUSD-KTKRTQD0JUSD-KTKRTQD0JUSD-KTKRTQD0JUSD-KTKRTQD0JUSD-KTKRTQD0JUSD-KTKRTQD0JUSD-KTKRTQD0JUSD-KTKRTQD0JUSD-KTKRTQD0JUSD-KTKRTQD0JUSD-KTKRTQD0JUSD-KTKRTQD0JUSD-KTKRTQD0JUSD-KTKRTQD0JUSD-KTKRTQD0JUSD-KTKRTQD0JUSD-KTKRTQD0JUSD-KTKRTQD0JUSD-KTKRTQD0JUSD-KTKRTQD0JUSD-KTKRTQD0JUSD-KTKRTQD0JUSD-KTKRTQD0JUSD-KTKRTQD0JUSD-KTKRTQD0JUSD-KTKTQD0JUSD-KTKTQD0JUSD-KTKTQD0JUSD-KTKTQD0JUSD-KTKTQD0JUSD-KTKTQD0JUSD-KTKTQD0JUS
    For more information and to RSVP, click here <a href="http://r28.rs6.net/tn.jsp?f=001NjH9rmTLx8j0MMbrzjKq1RGSDvj6sZIAGyVisAAbulKe79gElgx8TUbbxol7YAjr28ZaP3grug-91EXX8jVsFpNU-hTnuLN38y349Y-0toXCSmqlvPVJv8SLIxr1AGUUbby0dszLTzrkpcJmiH-zndysuvzl3 36Hf9X v595SXM2Upij NdpmatHVMVtrH GDSSbv7H04U9tc86S5p01-cq81Xg0HYHB57AW61LetG0TAFTM16g8X1Z7EG91FWNLXFBVFHYMDT3VGNGB002XVBH09B55bX vblcv2PML
AGNGSALXMAPHY vblcvgalxetgalxetgalxetgalxetgalxetgalxetgalxetgalxetgalxetgalxetgalxetgalxetgalxetgalxetgalxetgalxetgalxetgalxetgalxetgalxetgalxetgalxetgalxetgalxetgalxetgalxetgalxetgalxetgalxetgalxetgalxetgalxetgalxetgalxetgalxetgalxetgalxetgalxetgalxetgalxetgalxetgalxetgalxetgalxetgalxetgalxetgalxetgalxetgalxetgalxetgalxetgalxetgalxetgalxetgalxetgalxetgalxetgalxetgalxetgalxetgalxetgalxetgalxetgalxetgalxetgalxetgalxetgalxetgalxetgalxetgalxetgalxetgalxetgalxetgalxetgalxetgalxetgalxetgalxetgalxetgalxetgalxetgalxetgalxetgalxetgalxetgalxetgalxetgalxetgalxetgalxetgalxetgalxetgalxetgalxetgalxetgalxetgalxetgalxetgalxetgalxetgalxetgalxetgalxetgalxetgalxetgalxetgalxetgalxetgalxetgalxetgalxetgalxetgalxetgalxetgalxetgalxetgalxetgalxetgalxetgalxetgalxetgalxetgalxetgalxetgalxetgalxetgalxetgalxetgalxetgalxetgalxetgalxetgalxetgalxetgalxetgalxetgalxetgalxetgalxetgalxetgalxetgalxetgalxetgalxetgalxetgalxetgalxetgalxetgalxetgalxetgalxetgalxetgalxetgalxetgalxetgalxetgalxetgalxetgalxetgalxetgalxetgalxetgalxetgalxetgalxetgalxetgalxetgalxetgalxetgalxetgalxetgalxetgalxetgalxetgalxetgalxetgalxetgalxetgalxetgalxetgalxetgalxetgalxetgalxetgalxetgalxetgalxetgalxetgalxetgalxetgalxetgalxetgalxetgalxetgalxetgalxetgalxetgalxetgalxetgalxetgalxetgalxetgalxetgalxetgalxetgalxetgalxetgalxetgalxetgalxetgalxetgalxetgalxetgalxetgalxetgalxetgalxetgalxetgalxetgalxetgalxetgalxetgalxetgalxetgalxetgalxetgalxetgalxetgalxetgalxetgalxetgalxetgalxetgalxetgalxetgalxetgalxetgalxetgalxetgalxetgalxetgalxetgalxetgalxetgalxetgalxetgalxetgalxetgalxetgalxetgalxetgalxetgalxetgalxetgalxetgalxetgalxetgalxetgalxetgalxetgalxetgalxetgalxetgalxetgalxetgalxetgalxetgalxetgalxetgalxetgalxetgalxetgalxet
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A6F2I_Y_ZNXMS1nG5sR0H66vm5C8aao065J0ZgDhPYZDDUQKa43Qy-_VCRLrneTidTnjYGA==6c-WQXMSUSK9DbJu1RSD-XTMXTgdYNA-NUH673sThmcUbGGVTDF22GA==sch-5p67NQy31V82QrbY_-13pdfk-4Ns4ce-deHcvfTlYExLSmoRSydGa==>
 The South Park BID was established in 2005, with the mission to continually support the unique living and commerce experience for its residents and businesses by facilitating a safe, clean, collaborative and wholesome environment
South Park Business Improvement District
1100 S. Flower St., Suite 3400
 Los Angeles, CA 90015
Admin & Field Office: (213) 663-1111
24/7 Dispatch: (866) 560-9346
 <image004.jpg>
 <image002.jpg>
 <image002.jpg>
 South Park Business Improvement District, 1100 S. Flower St., Suite 3400, Los Angeles, CA 90015
SafeUnsubscribe" flanglois@actionlife.com <a href="http://visitor.constantcontact.com/do?p=un6m=001E0RlomFmf01cbFvdcxyXww%3D%3D&ch=9822a370-76b2-11e3-837f-782bcb740129&ca=50890689-bc4a-4fbc-9ffc-c0388050f5c6>
 Forward this email <a href="http://ui.constantcontact.com/sa/fwtf.jsp?llr=ms7]kfmab&m=11125751117566ea=flanglois%40actionlife.com&a=1124874355537> | Update Profile <a href="http://visitor.constantcontact.com/sa/fwtf.jsp?llr=ms7]kfmab&m=11125751117566ea=flanglois%40actionlife.com&a=1124874355537> | Update Profile <a href="http://visitor.constantcontact.com/sa/fwtf.jsp?llr=ms7]kfmab&m=1125751117566ea=flanglois%40actionlife.com&a=1124874355537> | Update Profile <a href="http://visitor.constantcontact.com/sa/fwtf.jsp?llr=ms7]kfmab&m=112487435537> | Update Profile <a href="http://visitor.constantcontact.com/sa/fwtf.jsp?llr=ms7]kfmab&m=112487435537> | Update Profile <a href="http://visitor.constantcontact.com/sa/fwtf.jsp?llr=ms7]kfmab&m=112487435537> | Update Profile <a href="http://visitor.constantcontact.com/sa/fwtf.jsp?llr=ms7]kfmab&m=11
 Sent by \underline{info@southpark.la} \le \underline{mailto:info@southpark.la} in collaboration with
<image006.jpg> <http://www.constantcontact.com/index.jsp?cc=PT 11074>
Try it free today <a href="http://www.constantcontact.com/index.jsp?cc=PT_11074">http://www.constantcontact.com/index.jsp?cc=PT_11074</a>
  <image002.jpg>
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 No virus found in this message.
Checked by AVG - <u>whww.avq.com</u> <a href="http://www.avq.com">http://www.avq.com</a>
Version: 2016.0.7640 / Virus Database: 4613/12503 - Release Date: 06/27/16
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RE: an apology